

Docket No.AUS9-2000-0489-US1

CLAIMS:

What is claimed is:

- 5 1. A method for integrating information technology components into a single end-to-end application, comprising:
- decomposing a business process into a set of enabling applications;
- 10 documenting the technology elements and support organizations which are necessary to execute and manage the enabling applications of the business process;
- deploying required monitors for the business process enabling technology;
- 15 developing cross-platform contextual correlation logic and rules;
- mapping information technology severity to business impact severity; and
- developing an end-to-end business process event
- 20 management platform.
2. The method according to claim 1, wherein the step of decomposing the business process further comprises developing an application model which describes the
- 25 interactions, interdependencies and interfaces of all the business process enabling applications.
3. The method according to claim 1, further comprising building a business system management configuration
- 30 database.
4. The method according to claim 1, further comprising integrating the business process event management

006211-4109260

Docket No. AUS9-2000-0489-US1

platform into a preexisting event management process.

5. The method according to claim 4, further comprising
integrating the platform at both the business and
5 technology level through a defined input/output event
management interface.

6. The method according to claim 1, wherein the event
management platform is developed across two or more
10 separate business entities.

7. A computer program product in a computer readable
medium, for use in a data processing system, for
integrating information technology components into a
15 single end-to-end application, comprising:

instructions for decomposing a business process into
a set of enabling applications;

instructions for documenting the technology elements
and support organizations which are necessary to execute
20 and manage the enabling applications of the business
process;

instructions for deploying required monitors for the
business process enabling technology;

instructions for the development of cross-platform
25 contextual correlation logic and rules;

instructions for mapping information technology
severity to business impact severity; and

instructions for developing an end-to-end business
process event management platform.

30

8. The computer program product according to claim 7,
wherein the instructions for decomposing the business
process further comprise instructions for developing an

005211-47092/50

Docket No.AUS9-2000-0489-US1

application model which describes the interactions, interdependencies and interfaces of all the business process enabling applications.

5 9. The computer program product according to claim 7, further comprising instructions for building a business system management configuration database.

10 10. The computer program product according to claim 7, further comprising instructions for integrating the business process event management platform into a preexisting event management process.

15 11. The computer program product according to claim 10, further comprising instructions for integrating the platform at both the business and technology level through a defined input/output event management interface.

20 12. The computer program product according to claim 7, wherein the event management platform is developed across two or more separate business entities.

25 13. A system having means for integrating information technology components into a single end-to-end application, comprising:

means for decomposing a business process into a set of enabling applications;

30 means for documenting the technology elements and support organizations which are necessary to execute the enabling applications of the business process;

means for deploying required monitors for the business process enabling technology;

006211-4103260

Docket No.AUS9-2000-0489-US1

means for developing the cross-platform contextual correlation logic and rules;

means for mapping information technology severity to business impact severity; and

5 means for developing an end-to-end business process event management platform.

14. The system according to claim 13, wherein the means for decomposing the business process further comprise
10 means for developing an application model which describes the interactions, interdependencies and interfaces of all the business process enabling applications.

15. The system according to claim 13, further comprising
15 means for building a business system management configuration database.

16. The system according to claim 13, further comprising means for integrating the business process event
20 management platform into a preexisting event management process.

17. The system according to claim 16, further comprising means for integrating the platform at both the business
25 and technology level through a defined input/output event management interface.

18. The system according to claim 13, wherein the event management platform is developed across two or more
30 separate business entities.

09726044.1 000000